Difficulty with LOGIN

If you’re experiencing difficulty logging into Teaching Channel (TCH) and AkPLN, here are some steps to consider:

1. Be sure you’re using the SAME email address to LOGIN to TCH that is registered with AkPLN.

2. If the username and password text fields are being pre-populated when you navigate to teachingchannel.org, clear the fields and re-enter your email address and password. Sometimes, the computer’s repopulation information is old or wrong.

3. Restart your browser.

4. Clear the cache of your browser.

5. Consider the browser you’re using. We know Chrome, Safari, and Firefox work well. Explorer is no longer working for TCH, since it is no longer supported by its company.

6. Request a new password. When you are at the LOGIN page at teachingchannel.org, select Request New Password, and enter your email address. Teaching Channel will send you an email with a link to reset your password. Be sure to check your Spam/Junk folder if you don’t receive it. Most times, the email doesn’t come right away, so think about doing something else while you’re waiting for the email :)

7. Contact AkPLN